

STUDENT SATISFACTION SURVEY(SSS)

CHRIST COLLEGE UMEIT

Instructions:

Please rate the following statements honestly based on your experience in the institution.

Scale:

5 - Excellent

4 - Very Good

3 - Good

2 - Fair

1 - Poor

donnalyngksiartabah1999@gmail.com [Switch account](#)



Not shared

* Indicates required question

Student's Name *

Your answer

Programme *

☐

BCom

☐

BA



Major Paper *

- ☐ Accounts and Finance
- ☐ English
- ☐ Khasi
- ☐ Political Science
- ☐ Sociology
- ☐ History
- ☐ Economics
- ☐ Education
- ☐ Geography

Semester *

- ☐ Second
- ☐ Fourth
- ☐ Sixth

Part A: Teaching-Learning Process *

The teachers cover the entire syllabus within the time allotted



How do you rate the regularity and sincerity of the teachers? *

1



2



3



4



5



How well did the teachers prepare for the class? *

1



2



3



4



5



How well were the teachers able to communicate? *

1



2



3



4



5



How good are the study materials provided in support to teaching-learning? *

1



2



3



4



5



Teachers approach to teaching can best be rated as *

1



2



3



4



5



Fairness of internal evaluation by teachers *

1



2



3



4



5



Was your performance in assignments discussed with you? *

1



2



3



4



5



The institute takes active interest in promoting internships, student exchange, field visit opportunities *

1



2



3



4



5



Teachers are available and helpful to students outside the class *

1



2



3



4



5



Rate the activities/ events organised by departments/college *

1



2



3



4



5



The teaching and mentoring process facilitates you in cognitive, social and emotional growth *

1



2



3



4



5



The institution provides multiple opportunities to learn and grow *

1



2



3



4



5



Teachers inform you about expected competencies, course outcomes and programme outcomes *

1	2	3	4	5
☐	☐	☐	☐	☐

Your mentor does a necessary follow-up with an assigned task to you *

1	2	3	4	5
☐	☐	☐	☐	☐

The teachers identify your strengths and encourage you with providing right level of challenges *

1	2	3	4	5
☐	☐	☐	☐	☐

Teachers are able to identify your weakness and help you to overcome them *

1	2	3	4	5
☐	☐	☐	☐	☐

The institution makes efforts to engage students in the monitoring, review and continuous quality improvement of the teaching-learning process *

1	2	3	4	5
☐	☐	☐	☐	☐

The institute/ teacher use student -centric methods such as experiential learning, participative learning and problem-solving methodologies *

1	2	3	4	5
☐	☐	☐	☐	☐

Teachers encourage you to participate in extracurricular activities *

1	2	3	4	5
☐	☐	☐	☐	☐

Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills *

1	2	3	4	5
☐	☐	☐	☐	☐

Teachers use ICT tools such as LCD projector, multimedia, smart board, etc while teaching *

1



2



3



4



5



Overall quality of teaching- learning process in your institute *

1



2



3



4



5



PART B : Infrastructure and Support *

Library facilities are adequate and accessible

1



2



3



4



5



Sports and extracurricular facilities are adequate *

1



2



3



4



5



Availability of reading materials, books and references regarding curriculum *

1



2



3



4



5



Seating arrangements in classroom *

1



2



3



4



5



Drinking water facility *

1



2



3



4



5



Medical room *

1



2



3



4



5



Canteen facility *

1



2



3



4



5



Availability of dustbins in college premises *

1



2



3



4



5



Photocopying facility in the college *

1



2



3



4



5



Greenery in college campus *

1



2



3



4



5



College website *

1



2



3



4



5



Facilities for differently-abled people like ramps, lifts etc *

1



2



3



4



5



Cleanliness and hygiene are maintained in the campus *

1



2



3



4



5



Internet/Wi-fi facilities are satisfactory *

1



2



3



4



5



Rate the redressal system of student's grievances

1



2



3



4



5



Rate the working of the Anti-ragging Committee *

1



2



3



4



5



Rate the working of cell against sexual harrasment *

1



2



3



4



5



Head of the institution and faculty are approachable *

1



2



3



4



5



Administration staff is polite, helpful and efficient in functioning *

1



2



3



4



5



PART C: Open- Ended Feedback

*

What do you like most about Christ College Umeit?

Your answer

What improvement would you like to suggest? *

Your answer

Any additional comments regarding teaching-learning and infrastructure? *

Your answer

Declaration: *

☐

I confirm that the feedback provided above is genuine and based on my experience in the institution.

Date *

Date



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